

#### Presented by:

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## **Our Focus SY 21.22**

Fill All Open Positions

- 9 Full Time
- 16 Part Time

Average 20 call-outs per day.

Staffing shortages
have impacted
service styles and
menu offerings during
Breakfast, Lunch and
Afterschool Service

Expanding students' culinary options and serving food from an expanded menu.

Consistently engaging our teams helps us to serve our students better. We inform and involve our employees with targeted training

The food-service industry is currently facing supply chain challenges directly

is currently facing supply chain challenges directly related to labor shortages, limited production, and other ongoing disruptions caused by the COVID-19 pandemic.

LPS Food and Nutrition Advisory

Committee

SAMPLE NEW RECIPES
REVIEW HEALTHY SCHOOL GUIDELINES
LEARN ABOUT FARM TO SCHOOL
HELP DESIGN AND CREATE MENU'S.
PROVIDE FEEDBACK

YOUR VOICE)

Need for additional storage especially refrigeration is needed district wide

## HOW WE ADDRESSED CHALLENGES WITH LPS LABOR SHORTAGES

Γ	LABOR CHALLENGES	RESOLUTION/INNOVATION
	Industrywide staffing shortage in retail food service, commercial and noncommercial  Competitive labor market  Shortage of candidates for front-line positions	ATTRACTION: Social media (Instagram, Facebook) Referrals and recruiting through community partners like CBA and Mass Hire.  INCENTIVES: Increase in hourly wage for 17.5 hr. employees-( from \$15 to 17.00) Opportunities for additional hours at Power Up Dinner Program, Call in coverage and open shift coverage.  NEW & ONGOING EMPLOYEE RECOGNITION & RETENTION STRATEGIES: Employee recognition on social media Keep employees informed of positive work outcomes Acknowledge their efforts and dedication Continue to provide a safe, enjoyable and rewarding work experience Culinary and Professional Standards Training for opportunities of positions with increased responsibilities

## THE IMPACT OF COVID-19 ON SUPPLY CHAIN

82%

of districts are concerned about low meal participations

SUPPLY CHAIN CHALLENGES	How we have responded	
<ul> <li>Product shortages and substitutions</li> <li>Transportation disruptions, delivery delays, and schedule changes</li> </ul>	<ul> <li>Changed ordering protocols to improve food and inventory management.</li> <li>Working with key manufacturers to ensure we have proper product allocation to meet the demands of our business through forecasting/collaboration.</li> <li>Procurement experts negotiating with current suppliers for product substitutions with minimal cost/quality impact.</li> <li>Negotiating with additional suppliers to put contingency plans in place to avoid supply disruptions.</li> <li>Menu and nutrition experts update menus, remove unavailable items, and make recipe modifications to assist our front-line management and food service associates who are continually adapting.</li> <li>Leveraging supplier relationships to develop new products to fill holes, as well as innovate menus.</li> <li>Innovating further to add more plant-forward dishes that incorporate more veggies, fruit, beans, legumes, and other plant ingredients.</li> </ul>	

## **ENHANCING THE STUDENT DINING EXPERIENCE**

We collaborated to bring unique solutions on how and where students enjoy their meals.

OPPORTUNITY NO. 1 Increase Breakfast Participation	OPPORTUNITY NO. 2 Expanded Afterschool Offerings	OPPORTUNITY NO. 3 Enhanced Dining Experience
<ul> <li>Return to district-wide service styles pre-pandemic</li> <li>Adherence to approved menus</li> </ul>	<ul> <li>Offer power up snacks to all schools; to be produced and supported by onsite food service team</li> <li>Provide Hot Dinners**</li> <li>**Staffing needs affects the implementation of expanded programs</li> </ul>	<ul> <li>Create High-energy dining environments for that reflect their lifestyle</li> <li>Emphasizes student priorities and embraces the opportunity to celebrate school spirit and the collective school community</li> <li>Transform satellite service to improve student satisfaction</li> </ul>





#### Back-To-School Training:

- Focused on Food Presentation.
- Hands-on recipe preparation and presentation with Chef Mike and Anthony.

#### November Staff Training:

 Chef Mike lead an interactive training Cooks and 35-hour staff

for

- Spice training for all staff
- · Cultural Menu Training.

#### January Training:

• Project Bread Chef's will be hosting a hands- on cooking challenge for all staff.

## **Energize your Day with Breakfast!**

A reimbursable breakfast includes whole grain menu item and fresh fruit. Milk is optional to those who would like it.

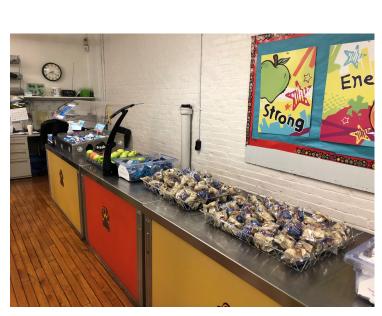
#### CHILDREN WHO EAT SCHOOL BREAKFAST ARE MORE LIKELY TO:

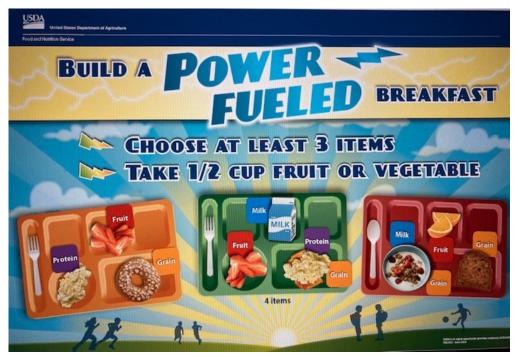
- Reach higher levels of achievement in reading and math
- Score higher on standardized tests
- Have better concentration and memory
- Be more alert and maintain a healthy weight











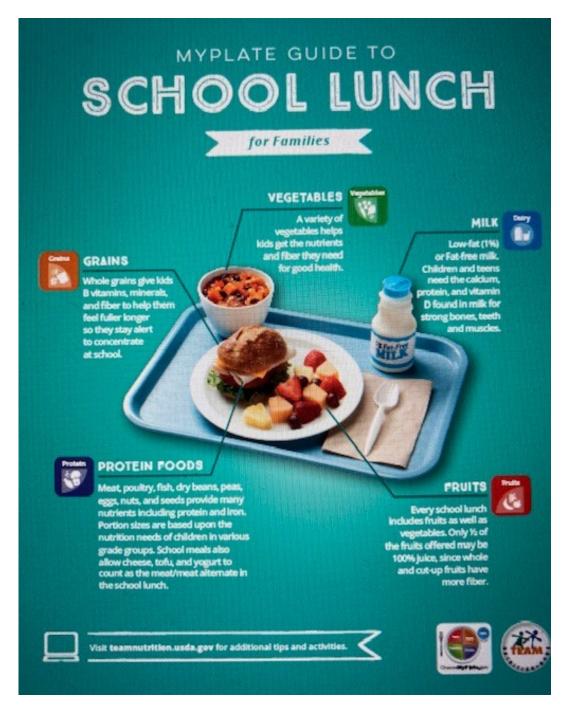
## **Lunch is Served:**

USDA is an equal opportunity provider and employer.

Today's foodie culture has resulted in an expanding palate among students of all ages.

LPS Food and Nutrition Team continues to evolve to increase student satisfaction while providing nutrient dense menu





### **Lunch is Served:**



## We continue to serve premium products:

- > Tyson All White Chicken Products
- Land-O-Lakes Cheese
- Armour Ham Products
- ➤ Barilla Pasta
- ➤ Jennie-O Deli Turkey
- ➤ Rich's Pizza Dough
- ➤ Uncle Ben's Rice
- ➤ Little Leaf Farms in Deven's Mass. used in all our Salads and Sandwich's
- Featuring Limited Time Offers to Spice up the menu monthly







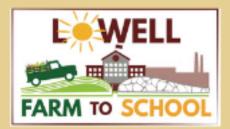












a collaboration that uses local food and education to celebrate our land, wellness, learning, collective impact & resilience as a culturally diverse community

#### Harvest of the Month

recipes. The program's goal is to encourage healthy food choices. by increasing students' exposure to seasonal foods, while also Since COVID-19, HOTM items have been integrated into grab



#### WHAT HAVE WE BEEN UP TO



Distributing over 820 lbs of produce grown in four school gardens through a 10-week Lincoln School Garden Produce Distribution Program



Safely hosting over 45 local community members, families, teachers and administrators in revitalizing school gardens

and Lowell Urban Farms



Coordinating food from the Greater Baston Food Bank to over 300 households twice a month (over 2,500 food boxes distributed to date)



Managing 10 school gardens that have remained in partial. or full production, providing food to LPS teachers, families as well as the entire. school community

Want to learn more about Lowell Farm to School? Contact: LPS Farm to School Manager | Maggie Nowak | mnowak@lowell.k12.ma.us







## **AFTER-SCHOOL SNACKS**& DINNER MEALS

MAKING SURE OUR STUDENTS ARE WELL-FED AFTER NORMAL SCHOOL HOURS



The Power Up Program offers a variety of Smoothies, Yogurt Parfaits and Bento Boxes.

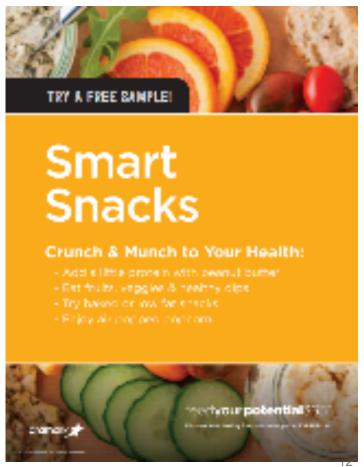
We are working with additional clubs at LHS to offer this to more students after school.











## FEED YOUR POTENTIAL 365™ HEALTH & WELLNESS RESOURCES

FYP365 is a digital health and wellness platform for students, parents, and community members that was developed in partnership with the American Heart Association (AHA) as part of the <a href="Healthy for Life® 20 By 20 initiative">Healthy for Life® 20 By 20 initiative</a>.

#### **FYP365 FEATURES:**

- ✓ Budget-friendly, globally inspired, healthy recipes
- √ Cooking tips and tricks from chefs
- √ Healthy lifestyle updates from nutrition experts
- ✓ Meal-planning inspiration shared through electronic newsletter and social media (sign up at <a href="https://www.fyp365.com">www.fyp365.com</a>)
- ✓ New activation and educational materials for K–12 food service staff and dietitians to use at school wellness fairs, faculty meetings, back-to-school nights
- ✓ New online, interactive games that teach students about nutrition and making food choices that boost mood, energy, and brain power.

#### feed**yourpotential**365™



A national campaign empowering millions to discover, choose and share the healthy foods that help them reach their potential.



# STUDENT VIEWPOINT WILL RELAUNCH SPRING 2022

#### What Is Student ViewPOINT?

A survey conducted by Aramark to allow us to get feedback at a school and district level to assess against regional and national benchmarks. We generally receive more than 100,000 participants each round.

**Objective**: to understand and better serve the dining needs of our elementary, middle school, and high school students.

#### With Student ViewPOINT, We Can:

- Capture up-to-date, detailed feedback.
- Identify and address opportunity areas.
- Better serve the student needs and wants related to school breakfast and lunch programs.

## MORE THAN A FOOD SERVICE PROVIDER

On Oct 25, 2021, Lowell Public Schools, Massachusetts Farm to School, and Mill City Grows celebrated Farm to School by hosting several officials and advocates of Farm to School.

We welcomed State Sen. Ed Kennedy, State Rep. Vanna Howard, Superintendent Joel Boyd, and several LPSFNS team members to advocate for more Farm to School initiatives in schools.

We highlighted locally grown produce in a pear salad with local Little Leaf Farms lettuce and Kale Pasta Toss; an example of meals that are produced in LPS kitchens!

Not only did attendees enjoy a delicious lunch prepared by some of our amazing cooks, but they were able to take home locally grown produce provided by Mill City Grows that showed our Garden Share Program.

Students from the STEM Academy participated by planting fall garlic in their very own school garden.



Be Well. Do Well. is one of our core guiding values.

We strive to positively impact people, planet, and the LPS community.

Our people make a difference.

### **IMPACTING OUR COMMUNITY**

It is our mission and promise to give back and enrich and nourish lives in the communities in which we serve. Volunteerism looked a little different this year, but we found ways to positively impact the people around us through virtual opportunities, donating from afar, and more.

#### **Food Banks**

215K lbs. of food Distributed to our community from July 2020-June 2021.



- Continue to partner with Mill City Grows.
- Partnered with LLAMA group to deliver meals to families in district.
- Provided meals for YMCA.
- Provided meals for Girls Inc.
- Working with local neighborhood organizations to increase communication about the benefits of Food Banks.



## School Garden Family Share

Program
Provided 820 lbs. of fresh
produce grown from four
school gardens to LPS
families





TO STRENGHTEN COMMUNICATION, GROW PARTICIPATION, & BUILD ENGAGEMENT

Our vision for leveraging social media is to cultivate relationships with students, families, the community, school staff—and our own food service associates! Content and engagement builds excitement, drives meal participation growth, and creates a place to celebrate and share.



55% of Gen Z use their smartphone for five or more hours daily

✓ Developing you tube videos focusing on Harvest of the month, promotions and recipe development <a href="https://youtu.be/yw5JxfwwvN4">https://youtu.be/yw5JxfwwvN4</a>

Our Aramark K–12 line of business launched new social media accounts in September to amplify the good work we are doing to feed students, promote health and wellness, and build community.

Follow us on Twitter, Instagram, and Facebook @K12Aramark, as well as on LinkedIn at Aramark K12.

Thank you!